



Donation – Terms and Conditions

These terms and conditions govern the relationship between you (the donor) and us (Multiple Sclerosis-UK (MS-UK), company number 2842023, registered charity number 1033731 “MS-UK”, “us”) in relation to any donation payment you make to us through our website <http://www.ms-uk.org/>.

By confirming on the website that you wish to make a donation you agree to be bound by these terms and conditions for that donation.

1. Our Agreement with You

Making a donation on these terms and conditions not constitute the creation of a contract. We have complete discretion over whether to accept a donation and reserve the right to decline for any reason whatsoever and provide a full refund. The agreement between you and us will be entered into once we have accepted your offer and processed your donation.

2. The Donation

We will use your donation(s) at our discretion but within our stated charitable objectives of MS-UK, and in accordance with our Fundraising Promise. All donations through our website are to be made via our payment services provider, Stripe or Paypal. By confirming that you wish to proceed with your donation you authorise Stripe and Paypal (or such other payment services provider as we may use from time to time) to request funds from your credit or debit card provider (as applicable).

If you make regular donations via MS-UK’s Supporters’ Club you can manage the amount and date that payments are collected by signing into your Supporters’ Club account. You can cancel regular donations at any time.

3. Gift Aid

When you donate to us through our website and confirm that you are a UK taxpayer in accordance with the requirements of the Gift Aid scheme as they apply from time to time, we can reclaim Gift Aid.

It is your responsibility to determine whether you qualify for Gift Aid and we are not able to provide any form of legal, financial or taxation advice in this regard.

Further information on Gift Aid can be found at <https://www.gov.uk/claim-gift-aid>.



4. Acknowledgement

We will send you prompt acknowledgement by email confirming receipt of your donation. If you do not receive such an email from us please do let us know as soon as possible.

5. Refunds

As a registered Charity, we are subject to regulation by the Charities Commission for England and Wales under The Charities Act 2011. As a rule, Charities are not permitted to refund any donations. However, there may be exceptional circumstances. If you have any other concerns regarding your donation or a potential donation, please do contact us using the [contact us form](#).

6. Regulation

MS-UK is registered with the Fundraising Regulator and acts at all times in accordance with the Code of Fundraising Practice. For further information on the Fundraising Regulator, please visit <https://www.fundraisingregulator.org.uk/>.

7. General

This contract is between you and us. No other person shall have any rights to enforce any of its terms.

All personal information that you provide to us from time to time will be collected, managed and processed in accordance with our [Privacy Policy](#). For further details please visit our [Privacy Policy page](#).

If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.

These terms are governed by English law and you can only bring legal proceedings in respect of the products in the English courts.