



## **Volunteer Role Description**

Volunteer role: Peer Supporter

Location: Remote/ online via Zoom

Responsible to: Peer Support Coordinator

Hours: At least one session per week for approximately one hour

### **Purpose of the role**

To support the Peer Support Coordinator in the development and implementation of the MS-UK Peer Support service

### **Key tasks**

To facilitate regular online peer support sessions via Zoom

To provide a welcoming and supportive space for those who support a loved one living with MS to connect and socialise online

To be a listening ear and signpost to other MS-UK services when applicable

To record attendance of each session in order to monitor outcomes

To liaise with Peer Support Coordinator with regards to any feedback received

To attend a monthly group session with the Peer Support Coordinator to share experiences/ suggestions/ feedback etc.

To ensure that all interactions are in keeping with MS-UK's brand and values

### **Key skills**

Ability to deal with the general public in a professional manner

Have excellent interpersonal skills

A willingness to undertake relevant training

To be punctual, reliable and committed to volunteering

Polite and courteous and treats all people with respect

To show compassion and non-judgement

**Other**

You must comply with our internal policies and procedures eg. Data Protection/  
Safeguarding etc.